



**SUBJECT**  
**EDUCATIONAL PSYCHOLOGY**

**TOPIC**  
**CONCEPT OF CONFLICT & ROLE OF TEACHER**  
**IN COUNTERING CONFLICT**

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# LEARNING OUTCOMES-

- Understand the meaning of conflict
- Recognize the source of conflict
- Understand the consequences of conflict
- To be familiar with different approaches of conflict
- Understand the role of teacher in developing skills related to conflict management



# WHAT IS CONFLICT ?

- When two or more objectives are present at the same time before the person and the person cannot decide which purpose he needs to fulfill and what purpose is not be fulfilled then the situation of such indecision is called conflict . It is a stressful mental state .



# CONFLICT ARISES ON TWO LEVELS-

- Intra personal conflict
- Inter personal conflict

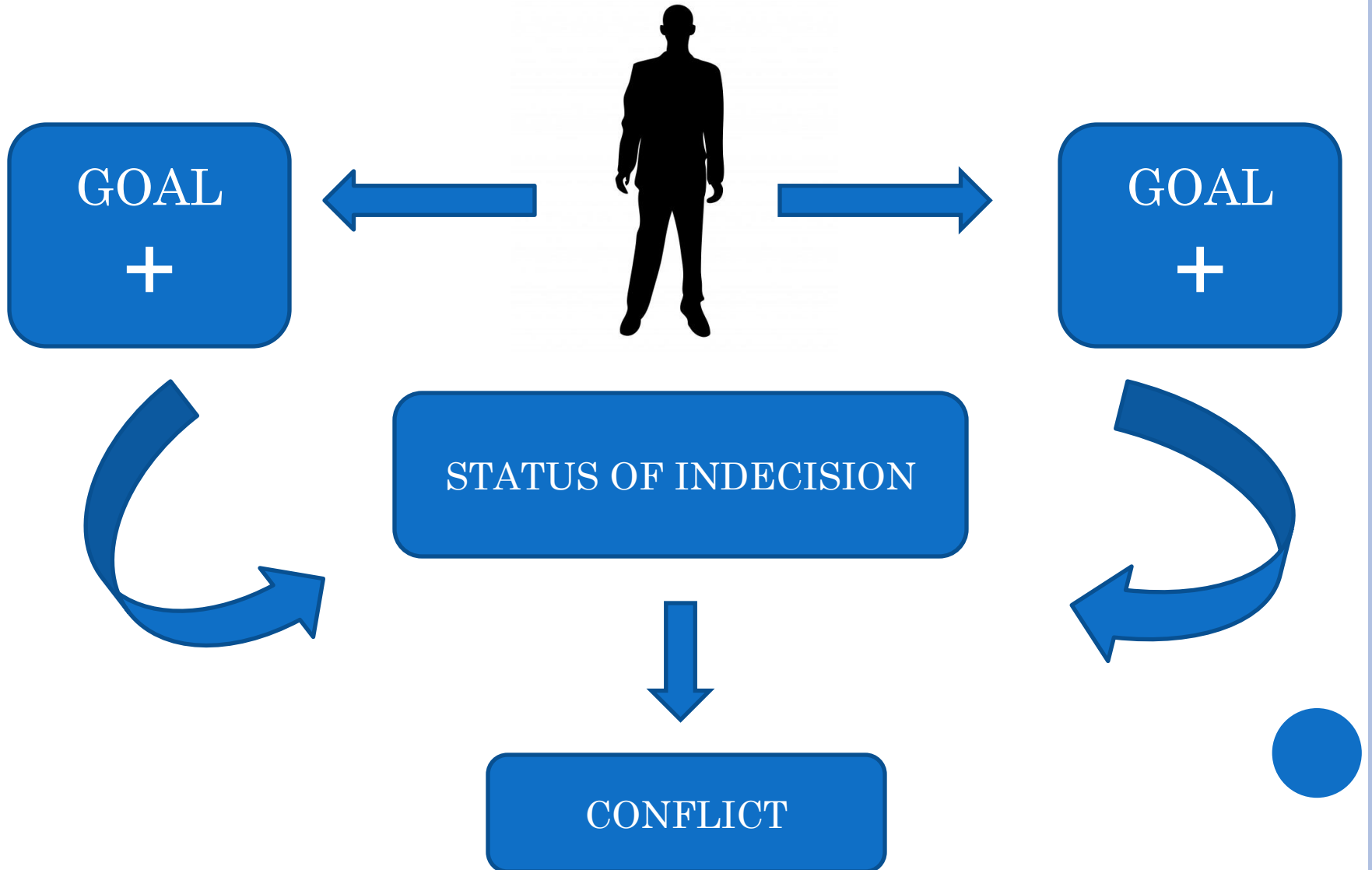


# SOURCES OF CONFLICT

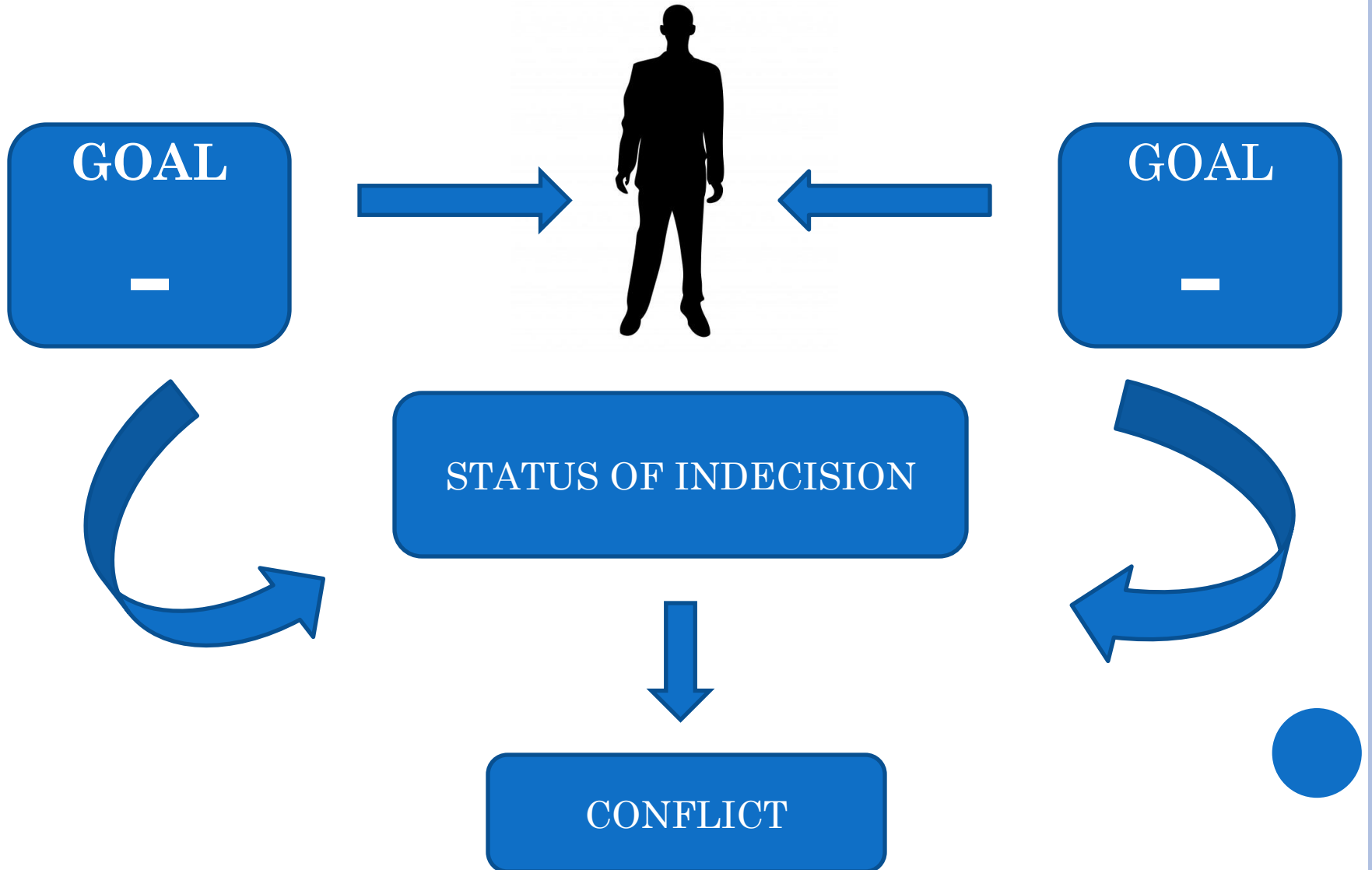
- Approach – Approach conflict
- Approach – Avoidance conflict
- Avoidance-Avoidance conflict
- Multi stage Avoidance-Approach conflict



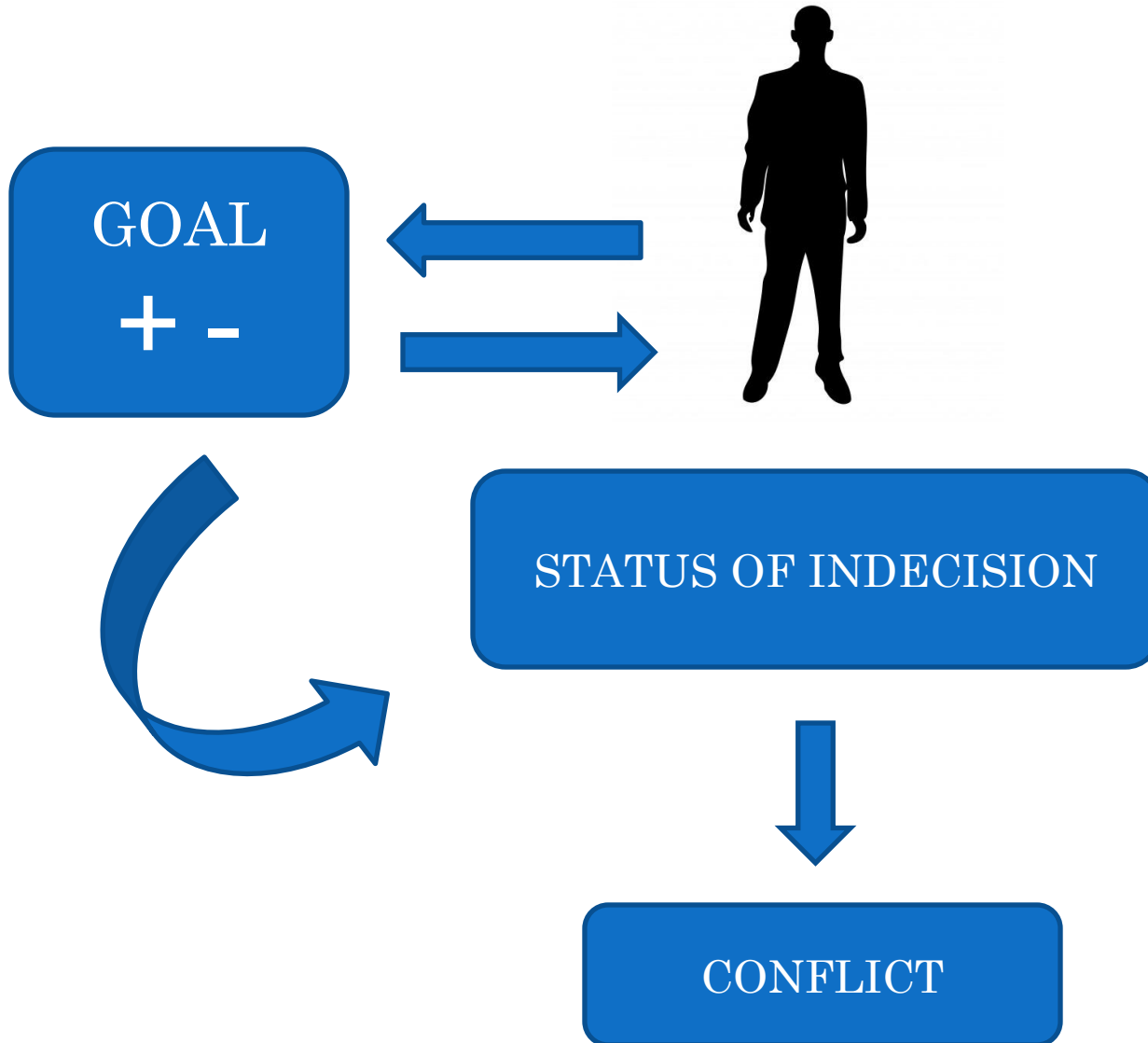
# APPROACH-APPROACH CONFLICT



# AVOIDANCE-AVOIDANCE CONFLICT

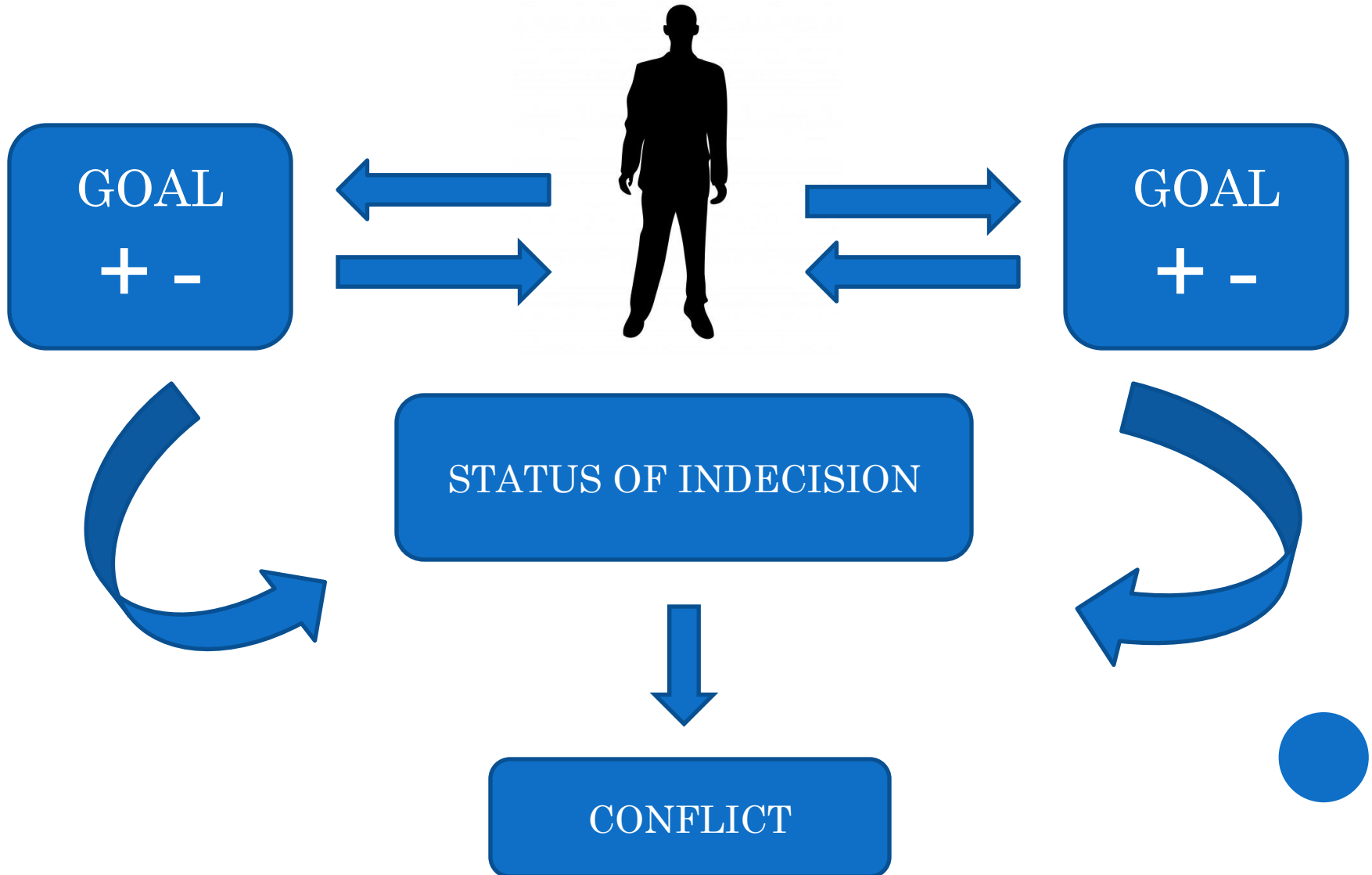


# APPROACH – AVOIDANCE CONFLICT





# MULTI STAGE APPROACH AVOIDANCE CONFLICT



# CONSEQUENCES OF CONFLICT

- Dissatisfaction
- Depression
- Anxiety
- Tension
- Frustration
- Inferiority
- Lack of confidence
- Performance reduction
- Rapid change in emotion
- Decrease in communication skill
- Personal as well as social deviation



# APPROACHES TO CONFLICT

- Traditional Approach-

It perceived conflict as an unpleasant event adversely affecting the personality

- Human Relational Approach-

It argued that conflict is a natural inevitable process.

- Modern Approach-

It treats conflict in a positive way.



# EFFORT OF TEACHER FOR DEVELOPING CONFLICT MANAGEMENT SKILLS IN STUDENTS

- Aware students about their Strengths and Weaknesses
- Help students to set a proper level of aspiration.
- Provide healthy and congenial environment.
- Develop problem solving skill in students.
- Develop adjustment skill in students.
- Develop ability of harmony with demand of Society and Culture in students.
- Develop tolerance capacity.
- Develop positive attitude in student for their failure
- Develop two way communication skill.



# REFERENCE -

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4. <https://www.zedua.com/blog/the-role-of-teacher-in-developing-mental-health/>.

